TERMS AND CONDITIONS:

I understand that My Client Portal is intended as a secure online source of confidential medical information. If I share my username and password with another person, that person may be able to view my health information.

I agree that it is my responsibility to select a confidential password, to maintain my password in a secure manner, and to change my password if I believe it may have been compromised in any way.

I understand that My Client Portal contains selected, limited medical information from a client’s medical record and that my client portal does not reflect the complete contents of the medical record. I also understand that a paper copy may be requested from the client’s clinic.

I give my consent for LMHC and affiliates to release all information, as defined in My Portal Terms and Conditions, to My Portal account so that I may view this information online.

I understand that my activities within My Portal may be tracked by computer audit and that entries I make may become part of the medical record.

I understand that access to My Portal is provided by LMHC and affiliates as a convenience to its clients and that LMHC has the right to deactivate access to My Client Portal at any time for any reason. I do understand that use of My Client Portal is voluntary and I am not required to use My Portal or to authorize a Client Representative.

I understand that once information is released pursuant to this authorization, LMHC and affiliates cannot prevent the re-disclosure of the information to another third party.

By using My Client Portal, I acknowledge that I have read and understand My Client Portal Terms and Conditions and I agree to its terms.

I understand that this consent will remain in effect until I provide LMHC with a written request for revocation.

USE OF 3RD PARTY SERVICES
LMHC may offer links to related medical web sites not managed by LMHC. These web link(s) are for a patient’s convenience and information purposes only. LMHC does not endorse and has not verified the accuracy of the information in/on these web sites. Neither Credible nor LMHC and affiliates have control over the contents of these services, and neither Credible nor LMHC and affiliates accept any responsibility for them or for any loss or damage that may arise from your use of them. If you decide to access any such services in conjunction with your use of the Client Portal, you do so entirely at your own risk and subject to the terms and conditions of use for such services.

E-MAIL PRIVACY
Clients who are users of the Client Portal should be aware that they will be notified via email when there is new medical information to be viewed on their Portal. This means that any person with access to a client’s email will be able to see this notification. Although no private PHI (protected health information) will be sent, the notification that new information is available by accessing the Client Portal may be information that a client would not want others to know. Thus, clients should take this into account when providing an email address. Email communication that is sent to us may be shared with the LMHC staff that assists the Provider in your care. A client’s confidential PHI (protected health information) in the Client Portal will be accessible only to appropriate clinical staff.

SITE TERMS OF USE MODIFICATION
LMHC may revise these terms of use for its web site at any time without notice. By using this web site you are agreeing to be bound by the then current version of these Terms and Conditions of Use.

Terms and Conditions 3-1-19